



HELPFUL INFORMATION

- Broads boats may be considered comparable to caravanning on water.
- All members of the crew need to be hands-on when mooring up or leaving a mooring.
- Cruising on the Broads should be considered as an activity holiday. (Tim & Pru make it look easy but remember they have a whole crew helping them behind the scenes!).
- Rise & fall of tides mean that stepping off the boat will not always be on a level. You may need to jump down getting on or off and vice versa.
- The skipper cannot do everything. He needs his crew to be ready with the ropes.
- The diesel tank is very large so there is no need to refuel during a week's holiday.
- Use public facilities as much as possible.
- Only bring 2-ply toilet tissue.
- Your toilet tank will need pumping out generally about midweek. Pump out facilities are available at most boatyards. (Approx. £15-£25 depending on number of toilets)
- Keep your water tank topped up whenever you see a blue water hose. (Approx. £3)
- Wear trainers / non slip rubber soled shoes.
- Bring a torch for when you are returning to your cruiser in the evening.
- Bring bottled water (if preferred to fresh water on boat)
- Hot water - It is necessary to run the engine to obtain hot water.
- Your refrigerator aboard is more compact than those at home and it is best not to store perishable foods for more than two days. It runs off a battery so you must motor for at least 4 hours each day to keep the battery charged. Plugging into shore power also charges the batteries.
- Please read the Skippers Manual onboard at some point during your first day of cruising.
- Please leave your car keys with the boatyard.
- Before you arrive, make time to watch the videos at:

<http://www.enjoythebroads.com/boating/boat-handling-and-safety>

- **What clothes do we need to pack?**

The most important thing to remember is flat, rubber-soled shoes. Pack for a normal English holiday with traditional changeable weather. Storage space is limited on most of our cruisers so pack lightly and bring holdalls rather than suitcases.

- **Where do we leave our car?**

We have plenty of parking at Pacific Cruisers. Parking is included and extra cars are charged at £7 per week upon arrival. Parking is outside and quite secure as we live on the property.

- **What time can we collect our boat?**

The official handover time is 4pm. However, we prefer to get things done earlier than this and aim to have most boats ready for 2pm. If you let us know when you are hoping to arrive, we will endeavour to have your boat ready for you.

- **When do we have to bring the boat back?**

We will need to have your boat back by 9am on the final day of your holiday.

- **Are the boats easy to handle?**

Yes, our boats are designed to be driven by people with no prior experience. If you can drive a car you should be fine. You will receive detailed instruction on the safe operation of the boat before you embark on your holiday. We do not let you leave the boatyard until you are happy you can handle the boat competently.

- **Is there anything special we need to bring with us?**

All you really need to bring is food, clothes, towels and toiletries. We provide bed linen, duvets and pillows. Blankets are available on request. The galley is fully equipped and every boat has a colour television, radio, and DVD player.

- **Can I bring my own 240v appliances?**

Yes, but it depends. A generator running off the boat engine powers the onboard 240v. This generator has limited capacity so you will not be able to use anything requiring more than 2Kw of power. However, when you are moored up and plugged into an electric post, more powerful electrical appliances may be used.

- **Do you provide lifejackets?**

Yes, we provide lifejackets for the whole family. We also recommend that they are worn whenever you are on deck - particularly so when mooring.

- **What is the speed limit on the Broads?**

The speed limits vary between a sedate 3 and 6 mph. All of our boats, like those of all other hire companies, are limited to 6mph. Comfortable boats go just as fast as streamlined boats.

- **Do I need a fishing licence?**

Yes. The Environment Agency Rod Licence will allow you to fish on the Broads. Licences are available online, or from a Post Office.

- **When is the fishing season?**

The fishing season runs from the 16th June until 14th March.

- **Are the Broads tidal?**

Yes, the closer you get to Great Yarmouth the more effect the tides have. At the far reaches of the Broads the tides are barely noticeable.